



ONCE® AGRISHIFT® LIMITED WARRANTY

Limited Warranty

This Limited Warranty shall only apply to ONCE AgriShift-branded lighting products and dimmers (“Product”) installed in the U.S. or Canada. In the event of Product failure, ONCE will repair, replace, or issue Credit subject to the terms of this ONCE Agrishift Limited Warranty.

Term

Subject to the provisions of this Limited Warranty, ONCE warrants Product performs without failure and shall be free from defects in material and workmanship for three (3) years from the date of sale.

Terms and Conditions

1. The warranty period is subject to ONCE having access to the failed Product for verification of failure. ONCE reserves the right to make the final decision on the validity of any warranty claim.
2. This Limited Warranty extends only to the original Purchaser of Product and is not transferable.
3. The warranty is applicable only if Purchaser purchased Product directly from ONCE or a ONCE-authorized dealer or distributor and the failure is an Approved Failure, which shall include but is not limited to failure as a result of mechanical defect, failure to operate or properly function or water damage due to defects of materials or workmanship, or any other failure deemed valid by ONCE.
4. In the event of an Approved Failure of a light emitting diode (LED) fixture Product, ONCE will issue a Credit, which Purchaser can use within 180 days of issuance and will be calculated as follows: purchase price (\$) x unexpired days in warranty period from date of written report of failure/total days in warranty period (1095).
5. In the event of an Approved Failure of any other Product, ONCE will repair or replace Product subject to the documented cleaning of Product at least once every three (3) months during the Term and installment of all necessary firmware/software updates as directed by ONCE.
6. Purchaser must report warranty claims in writing within 30 days after discovery, specifying model number, date of sale, and detailed description of the failure. Additional information may be required.
7. ONCE shall be responsible for all return shipping costs. All returned Product under this Limited Warranty shall become ONCE’S property.

Limitations of Liability

1. To the extent permitted by applicable law, the foregoing shall constitute the exclusive remedy of Purchaser and the sole liability of ONCE for Product. ONCE shall not be responsible for removal or reinstallation costs or expenses including, without limitation, labor costs or expenses. No warranty of merchantability or fitness for a particular purpose and no other warranty, express or implied, exists beyond the terms included in this statement. In no event shall ONCE be liable for any other costs or damages including lost profits or revenues, incidental, special, or consequential. ONCE does not authorize or permit any party, including its agents, distributors, or dealers to assume for ONCE any other obligations or liability.
2. This Limited Warranty does not apply to third party products sold by ONCE or damage or failure arising as a result of any Acts of God, including but not limited to hurricanes, lightning, tornadoes, high winds, flooding or earthquakes, or from any abuse, misuse, abnormal use, or use in violation of any applicable standard, code, or instructions for use, or from any mechanical mishandling, repairs, or alterations by any person not authorized by ONCE, or chemical exposure, damage due to electrical supply conditions, including supply spikes or over-voltage/under-voltage, or damage during transportation to Purchaser or final installation place.
3. This Limited Warranty is AUTOMATICALLY VOID if Product has been improperly installed, operated, or maintained according any applicable electrical, safety, or industry standards; upon use of Product for unintended uses; or upon use with third party lighting-related products not sold by ONCE, including dimmers and junction boxes.